

# **AIRPORT TRANSFERS**

Stonyhurst offer a free transfer service from local airports (Manchester, Liverpool or Leeds/Bradford) on arrival and departure days within the guidelines on our travel form. Your child will be met at the airport by our own staff and escorted to Stonyhurst.

If your child is worried about flying alone, please contact your airline for support.

Please also check the age limit for unaccompanied minors as this can vary with different airlines.

Your child may have to wait at the airport for other flights to arrive before leaving for Stonyhurst, however, your child will be supervised by our staff at the airport at all times.

### **Airport Procedure for independent flyers**

- We will issue you with a border control letter which must be shown to UK Border control by your child to proceed through security.
- UK Border control will not release your child unless our member of staff is in the terminal.
- Our staff will be waiting in the arrivals area for your child.
- Our staff will have a Stonyhurst ID badge and will be carrying a card with the name Stonyhurst Language School.
- If your child cannot see our staff immediately, please ask them to wait at the arrivals barrier.

# **Unaccompanied Minors**

- If you request the unaccompanied minor service from your chosen airline, it is the parents responsibility to complete the release form once we have provided a name of the responsible adult who will be collecting your child upon their arrival.
- We must be informed in advance of any unaccompanied minor bookings and will require the details of the designated adult details meeting the return flight least 2 weeks before the arrival date.
- We will require a copy of the unaccompanied minor release form once this has been submitted to the airline. If for any reason the named adult is unable to personally meet your child at the airport, another member of the staff from Stonyhurst will be given the authority to meet your child on their behalf.

### What to do if you have a problem?

- If the flight is severely delayed or arrives early and your child cannot see out member of staff, please ask them to wait at the arrivals barrier and phone our office +44 (0)1254 827270
- If your child cannot find our member of staff, please wait at the arrivals barrier and phone our office as above.
- If your child misses their flight, or has a delay, please contact our office via telephone.
- If your child does not come through customs on time, we will: send out a public announcement, involve the airport staff to search for your child, involved the airline, involve the police.





Stonyhurst Language School
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# Important information

- Ensure your child carries their Border UK letter with their passport and travel documents
- As your child to look for our staff at the arrivals gate and do not leave if your they cannot immediately see them
- Phone the office +44 (0)1254 827270 if your child has any problems
- Do not talk or go with anyone who is not Stonyhurst staff
- Ensure your child has their return travel documents





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